



MiCloud Enterprise

Unified Communications as a Service

- Powered by Mitel





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As the economic environment improves, more and more businesses are looking to grow without incurring significant increases in real estate or human resource. Cloud communications can help businesses achieve these objectives through better communication and teamwork.

For Customers

Mitel MiCloud is a scalable IP communications service that allows organisations to dramatically reduce the capital investment, complexity and support cost associated with an on-premise solution. MiCloud Enterprise UCaaS is focused on enabling business agility through a comprehensive communications suite that combines IP telephony, unified communications and collaboration into one managed service.

Transform your business

Fully featured voice communications combined with a wide range of IP telephones enables MiCloud Enterprise UCaaS to be tailored to almost any business. Mobile devices can be incorporated to streamline communications and reduce call costs. Staff are able to make better communication decisions using a corporate directory with presence information. Distributed teams are able to work together from any location using audio, video and web collaboration.

Managed communications

MiCloud Enterprise UCaaS is delivered from a secure data centre environment. The service leverages VMware® vCloud® technology to maximise availability. Your chosen partner will help you define requirements, manage implementation and provide a point of contact for ongoing support.

Choice of deployment model

Organisations can combine on-premise and cloud communications to optimize head office, branch office and mobile deployment. The use of common software and IP telephones enables organisations to protect their investment when migrating from on premise to cloud. Your chosen partner will be able to advise on the best deployment option for your business.

Overview of MiCloud Enterprise UCaaS

Benefits of MiCloud Enterprise UCaaS

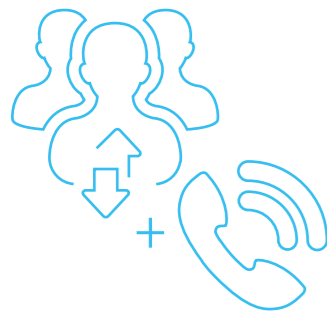


Overview



- For organisations with up to 250 users
- Striving to improve productivity through better communication and team working
- Looking for a managed business communications
- With predictable service levels and operational expenditure
- Ideally suited to distributed organisations with multiple offices and / or mobile workers
- User licences optimised for office, knowledge and mobile workers

MiCollab + MiVoice Business



- Hundreds of call control features available as standard
- Hotdesking - Make any desk your own
- Single Number Identity – Direct incoming calls to any device
- Auto attendant, recorded announcements, unified messaging and visual voicemail
- Dynamic status - Drive device availability through calendar entry, location or connectivity
- Corporate directory with presence information – make better communication decisions
- Audio, video and web conferencing – Enable teamwork from anywhere

MiCloud Data Centre



- Delivered from a secure, high availability datacentre
- Leverages vCloud capabilities to maximise availability
- Software assurance, upgrades and support included
- Bring your own network connectivity

Derived from shared services



- Shared hardware and support realizes cost savings
- Delivered from a secure, high availability data centre
- Technical specialists are on hand 24/7

Improved business agility



- Support for distributed organisations with multiple offices, home and mobile workers
- Better communication and teamwork facilitated by IP telephony, unified communications and collaboration
- Scales with your business needs
- Support for smartphones and tablets

Simplified support



- Managed communications with an agreed service level
- Software assurance, upgrades and support are taken care of
- No need for specialist resources in house
- Your chosen partner will help to define requirements, manage implementation and provide a point of contact for ongoing support

Financial gains



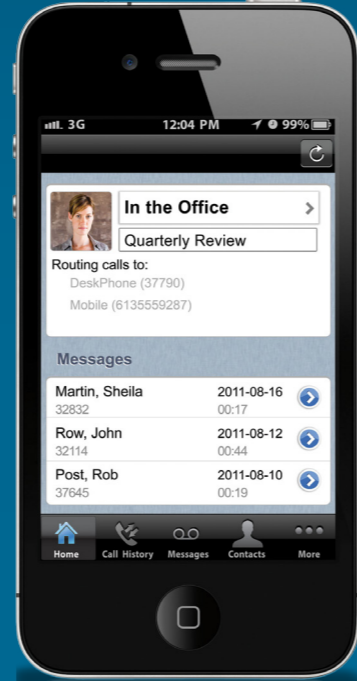
- Benefit from new technology immediately – rapid deployment without capital expenditure
- Integrate mobile devices to reduce call charges
- Predictable cost – price per user per month
- Frees up capital to invest in core business activities

Mitel IP Phones

Specialist devices and accessories



MiVoice 5360 Executive Phone



MiCollab Client on iOS device



MiCollab Client on iPad



MiVoice Conference / Video Unit



MiVoice 5304
Basic IP display phone



MiVoice 5312
Entry key system phone



MiVoice 5324
Mainstream key system phone



MiVoice 5540
attendant console



MiVoice Options
Add programmable key modules, cordless handsets & headsets,
analogue interface modules



MiVoice 5320
Entry business phone



MiVoice 5330
Mainstream business phone

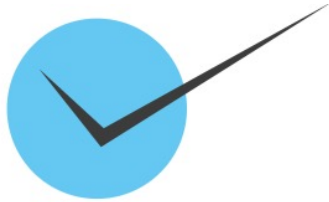


MiVoice 5340
Premium business phone



MiVoice 5550
attendant console





Comms Review®



More information

To find out how your business could benefit from Unified Communications as a Service, or for further information on the products and services provided by Mitel, visit

<http://commsreview.co.uk/mitel-communications-solutions.html>

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FOR MORE INFORMATION ON OUR WORLDWIDE OFFICE LOCATIONS, VISIT OUR WEBSITE AT MITEL.COM

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