MiVoice MX-ONE Family

Driving the Mobile Enterprise

Mitel's MiVoice MX-ONE is a comprehensive and fully integrated communications solution for medium- to large-sized business and enterprise demands. It can be deployed on premises or in the cloud to deliver feature-rich Unified Communications and Collaboration (UCC) capabilities that enable faster, more effective business communications

Mitel ®

Powering connections

Discover the MiVoice MX-ONE Solution

By integrating voice, video and data with mobility, enterprises will benefit from increased efficiency and productivity, particularly for users on the move inside and outside the office. Operational flexibility is enhanced for medium-sized installations by the MX-ONE Express, which provides a bundled, UCC integrated solution. With a fully distributed architecture, the MX-ONE solution can be deployed in a centralized or distributed scenario; as one system or a multi-node system across hundreds of geographically dispersed locations. This deployment flexibility allows for optimized total cost of ownership, regardless of whether you are a single or multi-site business.

MiVoice MX-ONE Highlights

- Global platform with proven track record
- Integrated voice, video and data with mobility
- Scalable from 100 to 500,000 users
- Premises-based or cloud deployment
- Open and flexible infrastructure
- Value-added applications and services for advanced UCC
- Flexible licensing
- Enhanced intrusion security and support for secure communications
- Strong native redundancy options

The MiVoice MX-ONE family is comprised of the following products

MiVOICE MX-ONE
Complete communications solution for Large Enterprise

MiVOICE MX-ONE SaaS
Subscription-based cloud solution

MiVOICE MX-ONE EXPRESS
Pre-configured cost-effective solution for Medium Enterprise

Why MiVoice MX-ONE?

The MX-ONE solution enjoys a history of offering unparalleled investment protection to an impressive installed base of more than 60,000 customers in over 100 countries. With the capability for strong redundancy and high-availability, the MX-ONE can scale from a few hundred users to over 500,000 users on a single system.

The solution has been deployed in multiple vertical industries around the world including:

- *Hospitality and tourism*
- *Education*
- *Health Care*
- *Manufacturing*
- *Finance*
- *Public Sector*

With MX-ONE, you have the choice of moving from closed, proprietary-based environments to completely open SIP and UCC environments that can reside in your data center as a virtualized solution, or in the cloud as a software-as-a-service (SaaS). Regardless of the deployment model chosen, your communications and business applications are able to work together in an open standards environment. Applications unifying these domains are imperative for improving the efficiency and competitiveness of the modern enterprise. Particularly as video technology matures and becomes a mainstream form of communication in the workplace.

MiVoice MX-ONE fulfills high security requirements from finance, government and other sectors that have a need for enhanced intrusion security and secure communications. On top of that, it offers a range of native redundancy options to cater to different customer requirements.

Because of MX-ONE's Path to the Cloud...

Companies now have the choice to plug in and subscribe to the range of MiVoice MX-ONE servicers now available over the internet. As your business grows, MiVoice MX-ONE can be scaled quickly to support many customers with a single version of the product, without the need to replace costly infrastructure or adding IT staff.

The cloud solution provides the ultimate deployment flexibility and can reach any worker, in any location, on any device. The company is free to deploy whichever applications will benefit the business most.

The centralization of management and administrative tasks can save company's hundreds of hours over the traditional model. As a result the administrator can perform tasks once and have confidence that the result will be complete companywide.

A cloud solution results in rapid deployment of services and faster speed to the market. A new feature or application can be made available immediately on a global basis, making it the most scalable, cost-effective way of meeting the challenges of device evolution.

Since the subscription model also provides spend that is predictable and easy to calculate, budgeting is simple. With no upfront capital outlay, an organisation can deploy immediately.

Having an MX-ONE cloud solution, enterprises can benefit from the same unified communications solution as a premises-based deployment. Users get access to the same applications, phones and services, in the office, in a remote location or even from home. The overall cost saving, service enhancements and time savings can be significant. The choice is no longer about the technology, but how and where you want to deploy it, based on what makes sense for your business.

The Benefits of MX-ONE in the Cloud

- High adoption rates with seamless user experience
- Lower IT costs
- Pay for what you use, subscription-based model
- Rapid deployment
- Painless upgrades
- Seamless integration
- Network harmonisation
- Hybrid or private cloud

Because of MX-ONE's UCC Capabilities...

Combining presence information with the multiple models of communication within an organisation, improves both employee accessibility and response time. Whether across the office or across the globe, collaboration can happen instantly, with the choice of device and mode of communication determined by the user and situation.

All communication services converge over one network, no matter if fixed or mobile, public or private, working seamlessly together as an infrastructure, accessible anywhere and everywhere.

These opportunities not only save time, but heighten productivity and improve overall enterprise effectiveness. By deploying the MX-ONE, organizations can also immediately start saving on operational costs. In addition, this single common infrastructure, is much easier to manage as it makes use of IT and operation and management tools for both voice and data applications.

Save on travel time and expenses - with MX-ONE, your employees are empowered to connect and collaborate on their own terms, wherever they are. integrated within the solution is MiCollab – a collaboration solution and set of applications that account for considerable savings in travel time and expenses. Additionally, MiTeam is a mobile-first, team collaboration application with real-time, native integration that supports the way teams actually work today, significantly improving employee productivity and collaboration.

Key Solution Components

- Complete, SIP-based solution
- Multimedia collaboration
- Multi-channel contact center
- Video conferencing
- Unified messaging
- Mobile applications
- Broad phone portfolio
- Industry specific applications
- Extensive reporting functionality
- One-point entry management suite

Because of MX-ONE's Mobility...

What used to be a privilege is now a common occurrence – even necessary. Mitel MiVoice MX-ONE offers on- and off-site mobility solutions for those in need of enterprise communications on the move.

Mitel's comprehensive phone portfolio, from standard office models to intrinsically safe DECT terminal handsets combined with alarm/messaging applications, addresses a wide variety of in-building/campus mobility needs and serve a variety of industries requiring custom call handling control.

For business users on the move, the Mitel Mobile Client (MMC), offered as a licensed feature per user, connects mobile devices directly to the MX-ONE as normal SIP users. Mobile apps for OIS, Android and Blackberry offer a feature rich user interface, together with corporate directory and presence integration for an enhanced user experience.

Comms Review ®

http://commsreview.co.uk/mitel-communications-solutions.html

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