Mitel MiCollab

Keeping employees and teams connected and productive – anytime, anywhere, on any device

Key Features

- UC clients for desktop, mobile devices and web
- Rich, real-time presence information
- Dynamic call routing
- Highly collaborative, persistent workspace for team-based meetings, conversations, content collaboration and project management
- Simplified voice message retrieval
- Secure Instant Messaging (IM) with file transfer

Optimized for the mobile workforce, MiCollab enables access to secure and reliable collaboration and messaging tools, providing a consistent collaboration experience from any device – regardless of location.

MiCollab provides the essential mix of tools that helps connect employees together from anywhere, on any device, at any time allowing for spontaneous or planned communications and collaborations. Whether it is instant messaging, voice, desktop video, or web collaboration, employees are able to choose the method that works best given the reasons for meeting, the people involved, and their current location.

MiCollab's web-based management console provides a single view of the entire solution that can be accessed from anywhere or through integration with Active Directory.

MiCollab supports a range of deployment options including software only for deployment on industry standard servers, as a virtual machine on VMware® vSphere® or Hyper-V, and as software pre-integrated on a business-class, rack-mounted server[1].

When deployed within a VMware environment MiCollab can be managed through VMware vCenter™ management tools, providing resource efficiencies and a single business continuity plan across all of your business applications.

MiCollab integrates with and provides enhanced communications and collaboration functionality to leading business applications, including Microsoft Outlook, Google Mail and IBM Lotus Notes.

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Technical specifications

LANGUAGE SUPPORT

MiCollab End User portal and application telephone user interfaces are supported in the following languages:
English (US & UK), Finnish, Swedish, Norwegian, French (Canadian & European), Dutch, Spanish (Latin American & European), Italian, Portuguese (European & Brazilian), Danish and German.

HARDWARE REQUIREMENTS

CPU	For information on qualified servers, please consult the Mitel Engineering Guide or contact your local Mitel representative.
Hard Drive	250 GB
RAM	6 GB
NIC	Single NIC in LAN mode (server only) or dual NIC when deployed in network edge (server-gateway)
Monitor	Min 800 × 600 pixels
Virtual MiCollab	Intel®-based server with a minimum Xeon® 55xx Series at 2 Ghz or better (supporting Core i7 / Intel Nehalem architecture), with hyper-threading enabled.

SOFTWARE REQUIREMENTS

MiCollab Client Web Browser	Internet Explorer® release 10 & 11, Mozilla Firefox release 26 or later, Apple® Safari® 7.0 or later and Google Chrome version 30 and later
Client support	MiCollab Client stations for the My Unified Communications portal, MiCollab Server Manager portal, and application clients (such as audio, web and video conferencing and MiCollab Client) are supported on Widows 7, Windows 8 and Windows 10 (both 32 and 64-bit versions), 8.1 Non-Metro
MiVoice for Skype for Business	Lync version 2010 and 2013
Virtual MiCollab	VMware vSphere Client (6.0, 5.5 and 5.1 (N-2)), VMware ESX® / ESXi™ release 4.1, 5.0 and 5.1, Micorsoft Hyper-V Server 2012 R2
E-mail Client Integration	Microsoft® Outlook® 2007, 2010, 2013, or 2106, Google Mail (Gmail), IBM Lotus Notes® 8.5 or 8.5.2, 8.5.3 and 9.0

WEB BROWSER SUPPORT FOR MICOLLAB WEB-BASED COLLABORATION VIEWER

Apple® Safari®	7 or later
Google™ Chrome™	30 or later
Microsoft Internet Explorer	10 or 11
Mozzilla Firefox®	26 or later

PERSONAL INFORMATION MANAGERS INTEGRATION

Microsoft Outlook®	2003, 2007, or 2010
IBM® Lotus Notes®	8.0, 8.5, or 8.5.2
ACT!® by Sage	2008, 2009 & 2011

MOBILE SOFTWARE

Android	4.3 or later
Blackberry	BB10 or later
iPad	8.1 or later
iPhone	8.1 or later
Windows Mobile Phone	8.0 or later

SUPPORTED MITEL PLATFORMS

Mitel Standard Linux (MSL)	Release 10.1 (32-bit version only)
MiVoice Business	5.0 or later (5.0 SP2 or later is required for SIP softphone)
MiVoice MX-ONE	6.0 SP2 or later
MiVoice 5000	6.1 SP2 or later
MiVoice Office 400	4.1 or later

SUPPORTED MITEL APPLICATIONS

MiVoice Border Gateway	Release 9.0

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1 MiCollab software pre-integrated on a business-class, rack-mounted server is only available in the UK and North America.

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